DO NOT USE THIS SERVICE FOR EMERGENCY MEDICAL NEEDS. IF YOU EXPERIENCE A MEDICAL EMERGENCY, CALL 911 IMMEDIATELY.

## **Terms of Use**

Updated June, 2023

The Terms of Use outline the agreement between Key to Change Wellness, LLC (or Key to Change Chiropractic, LLC) and users of their website and application. The Application allows registered users to access Key to Change's services, which connect patients seeking physical therapy, chiropractic, and coaching services with qualified providers. By agreeing to the Terms of Use, users are granted a limited license to access and use the Application for personal, non-commercial purposes.

The Application and its content are protected by copyright, trademark, and other intellectual property laws, and users are not allowed to use the Application or its contents in a way that infringes upon these rights. Users may download or print copies of individual pages or documents from the Application for their personal or internal business purposes.

The Application and Services are intended for use as directed by Key to Change. Users may be required to register and create an account to access certain features of the Application. Users are responsible for keeping their account information confidential and notifying Key to Change of any unauthorized use or breach of security. The Application may require certain computer hardware and internet service to access and use it securely.

Users should be at least 18 years old to access and use the Application. The Application may allow users to provide feedback or comments, and by doing so, users grant Key to Change a license to use and distribute that content.

The Terms of Use also cover user conduct, payment processes, and the use of links to third-party websites. Users are responsible for complying with applicable laws while using the Application. The Agreement clarifies that it does not create any partnership, agency, or employment relationship between Key to Change and the users.

Key to Change may terminate user access to the Application at any time and for any reason, while users can terminate the Agreement by providing a written notice. The Agreement includes provisions for the protection of confidential information and disclaimers regarding the accuracy of user-provided information.

**Medical Disclaimer:** The information provided on this website is for general informational purposes only and is not intended as medical advice. It is not a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay in seeking it because of something you have read on this website.

**Copyright Infringement Notice:** If you believe that any content on this website infringes upon your copyright, please notify us by providing the following information:

1. A physical or electronic signature of the copyright owner or a person authorized to act on their behalf.

2. Identification of the copyrighted work(s) claimed to have been infringed.

3. Identification of the material on our website that is claimed to be infringing, including its location or any other pertinent details that would allow us to locate the material.

4. Your contact information, including your name, address, telephone number, and email address.

5. A statement that you have a good faith belief that the use of the disputed material is not authorized by the copyright owner, its agent, or the law.

6. A statement that the information provided in your notice is accurate, and under penalty of perjury, that you are the copyright owner or that you are authorized to act on behalf of the owner.

Please send the infringement notice to kelly@keytochangewellness.com or use our online contact form.

**Disclaimer about Al Usage:** Some of the content on this website, including blogs, social media posts, and other copy, may be generated using artificial intelligence (AI) technology. While we strive to ensure the accuracy and reliability of this content, please note that AI-generated content may not always reflect the most up-to-date information or professional advice. Therefore, it is important to use your own discretion and consult with qualified professionals for specific guidance and information. We do not assume any liability for any reliance on AI-generated content on this website.

## Additional Clauses:

1. *Governing Law and Jurisdiction:* The Terms of Use are governed by and interpreted under the laws of the state of Tennessee. Any disputes arising from or relating to the use of the website and application will be subject to the exclusive jurisdiction of the courts in Tennessee.

2. *Limitation of Liability:* Key to Change's liability for any damages incurred by users while using the website and application is limited to the extent permitted by applicable law.

3. *User Conduct:* Users are expected to engage in appropriate behavior while using the website and application, including refraining from posting offensive or illegal content, engaging in spamming or hacking, or violating intellectual property rights. Key to Change reserves the right to terminate or restrict access to users who violate these terms.

4. *Modification of Terms:* Key to Change reserves the right to modify or update the Terms of Use at any time. Users will be notified of changes, and the modifications will become effective as of the specified date.

5. *Severability:* If any part of the Terms of Use is found to be invalid or unenforceable, the remaining provisions will continue to be valid and enforceable.